

# LUXTRUST

Enabling a digital world

## Your first steps with your **LuxTrust Scan**

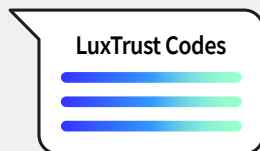


In order to activate the device, you will need:



### Your LuxTrust Scan

Ordered or provided by  
your bank



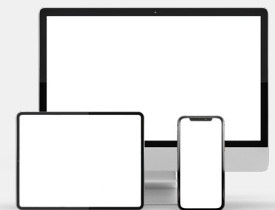
### Your LuxTrust Codes

User ID, Password and  
Challenge we sent you  
by SMS or post



### Your activation code

The one you defined during  
the order process or the one  
provided by your bank



### Online connection

A desktop computer,  
laptop or smartphone  
with Internet  
connection

## How to activate your LuxTrust Scan?



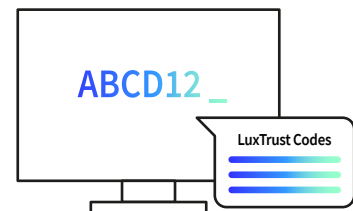
1

Go to **activate.luxtrust.com**  
and click on *Start activation*.



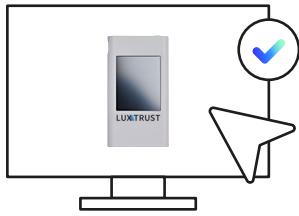
2

Select your **device**,  
in this case the  
*Scan*.



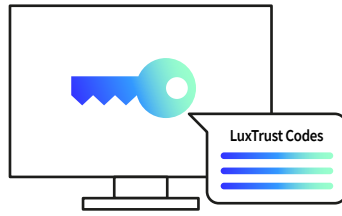
3

Enter the **User ID** in  
the dedicated field and  
*validate*.



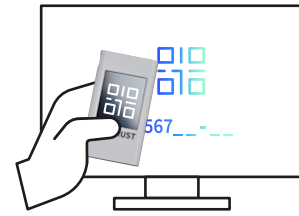
6

Validate the codes on your **LuxTrust Scan** and in the popup window displayed on your PC.



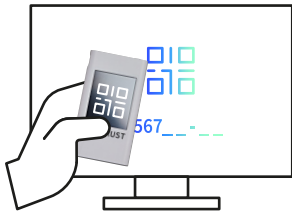
5

Enter the **10-digit code** generated by your Scan and your **activation code** in their dedicated fields and validate.



4

Turn your device on and scan the **QR code** (mosaic image) displayed on your PC screen. Your Scan will generate an **OTP code**.



7

Scan the **QR code** (mosaic image) displayed on your PC screen and enter the **OTP code** generated in the dedicated field.



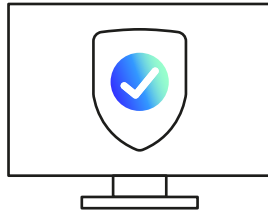
8

Validate the codes on your **LuxTrust Scan** and in the popup window displayed on your PC.



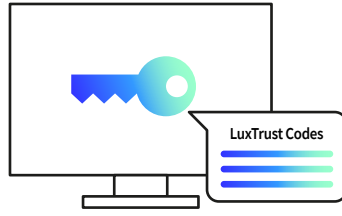
9

Enter the **serial number** that you will find on the back of your device and click on **Next**.



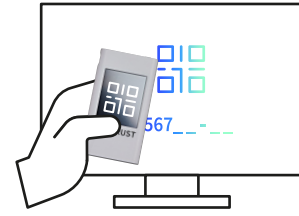
12

Select **three security questions** and answer them.



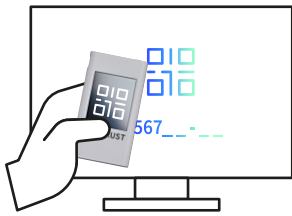
11

Enter the **Initial Password** you received. Then, define a **new complex password** and confirm it.



10

Scan the **QR code** (mosaic image) displayed on your PC screen and enter the **OTP code** generated in the dedicated field.



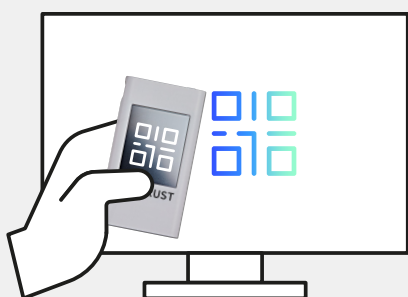
13

Complete the activation by scanning the final **QR Code** (mosaic image) and entering the **OTP code** in the dedicated field.



Congratulations, your **Scan is ready** to use!

## How to use your LuxTrust Scan?



1 Turn on the device.

2 Scan the QR code displayed on the websites of our partners.

3 Confirm the transaction.



### Support & Service

Monday to Friday  
From 8am to 6pm  
Phone: +352 24 550 550  
E-mail: [questions@luxtrust.lu](mailto:questions@luxtrust.lu)



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