

I did not receive my codes by SMS or email to complete the activation. What should I do?

If you did not receive the codes by SMS or email, most likely your personal data (mobile phone number and/or email address) is outdated or missing from our database.

Please contact our Helpdesk at +352 24 550 550 (MO-FR from 08:00 to 18:00) or by email at: helpdesk@luxtrust.lu in order to update your client profile and complete the activation.

